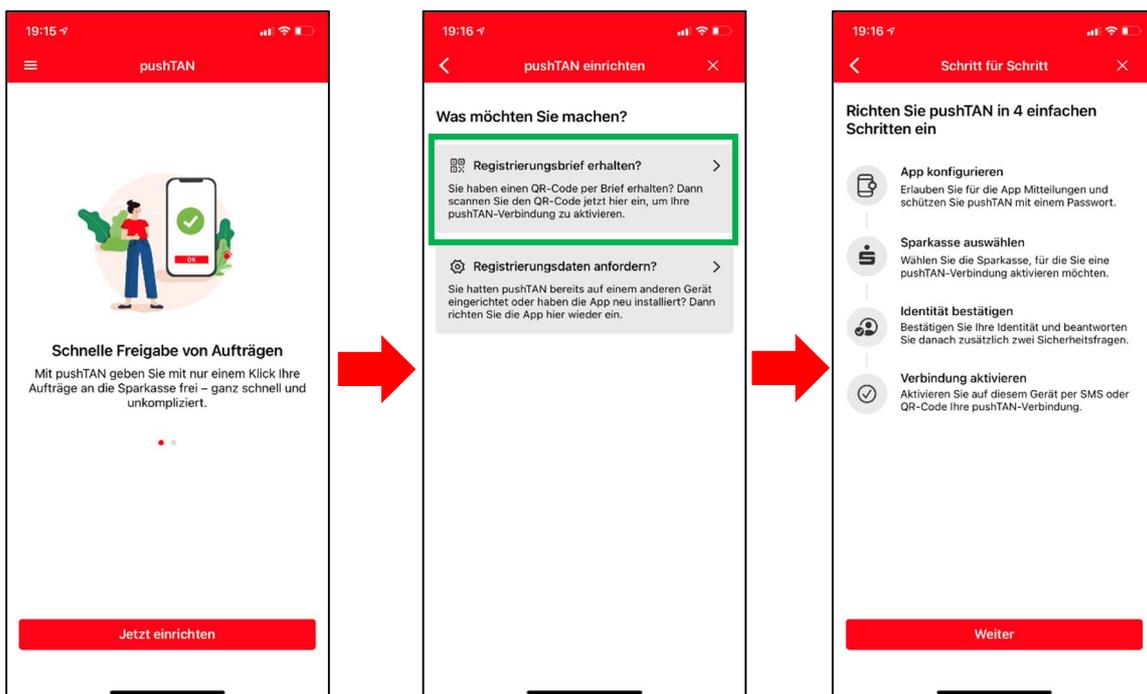


## Set up pushTAN connection for the first time

### Requirements for pushTAN:

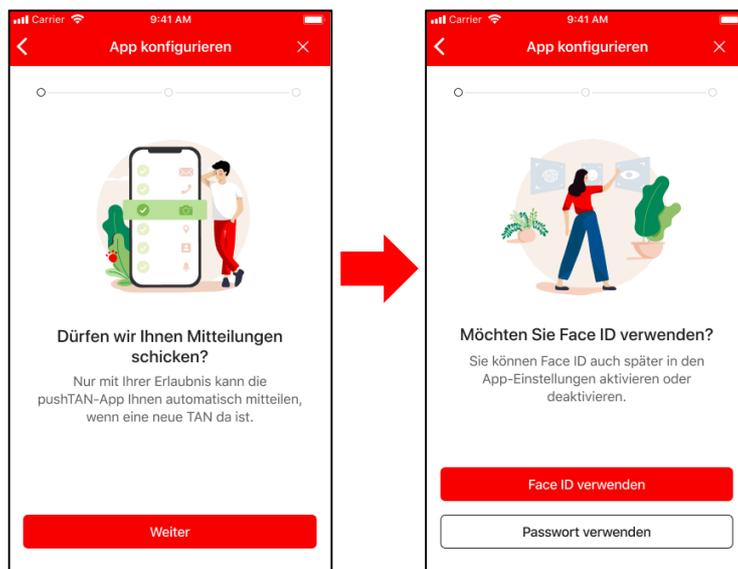
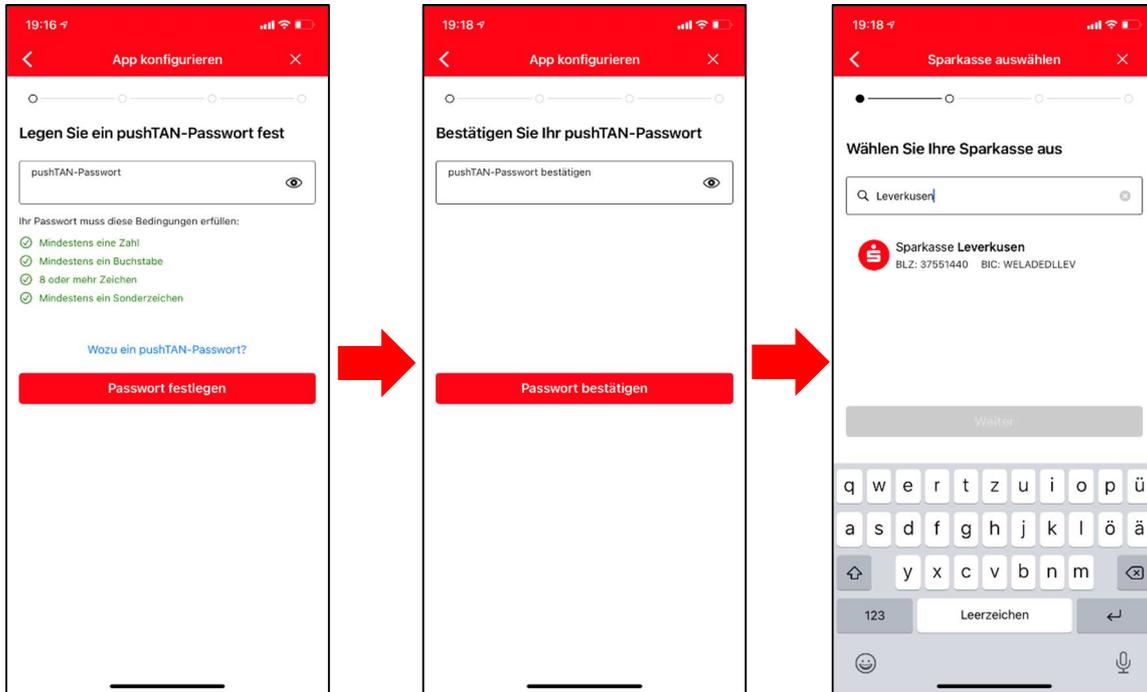
- You have a smartphone or tablet (Android or iOS/Apple) and the latest version of the pushTAN app installed.
- Your customer advisor has activated your account for the pushTAN procedure.
- You have received your login name or legitimation ID with your initial access data and, in the case of a new contract, the opening PIN and the registration letter.

**1.** Select "Registrierungsbrief erhalten" (eng. "Registration letter received?") if you want to set up your pushTAN connection for the first time.

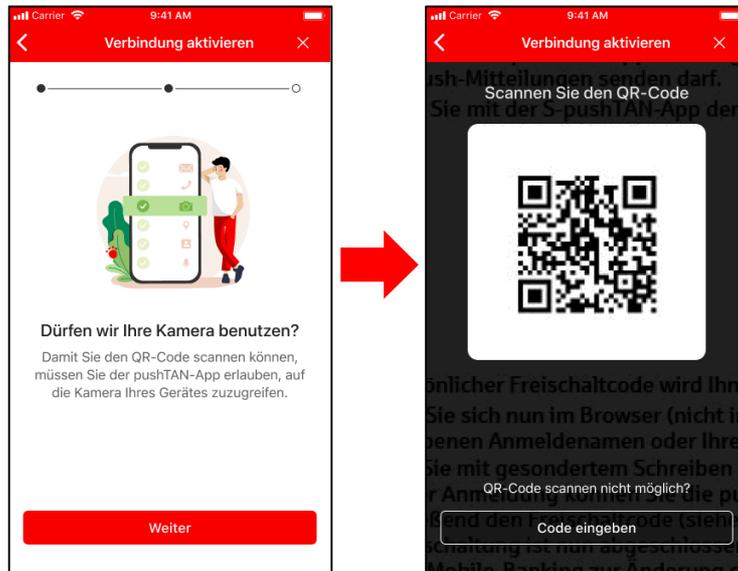


**Continue on page 2**

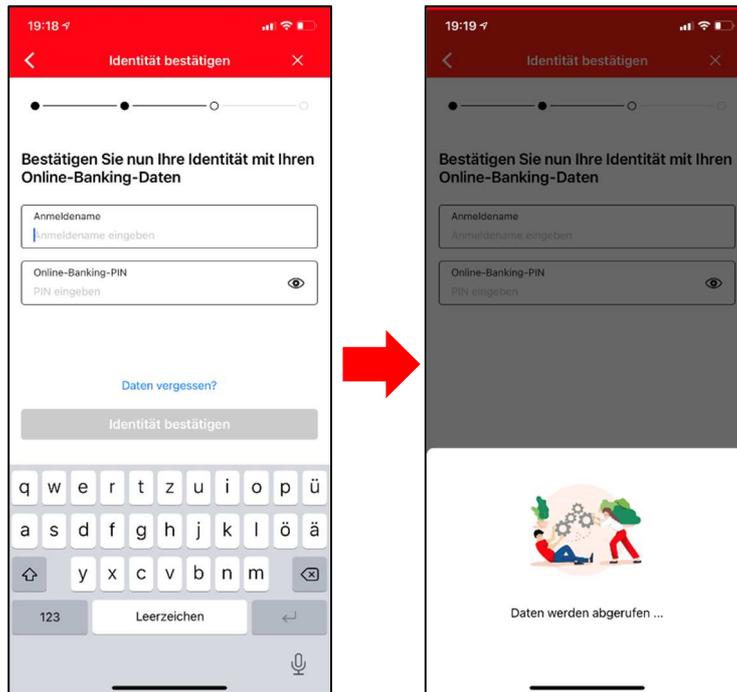
**2.** Assign an app password and select your savings bank. Activate the notifications and, if necessary, Face ID (iOS).



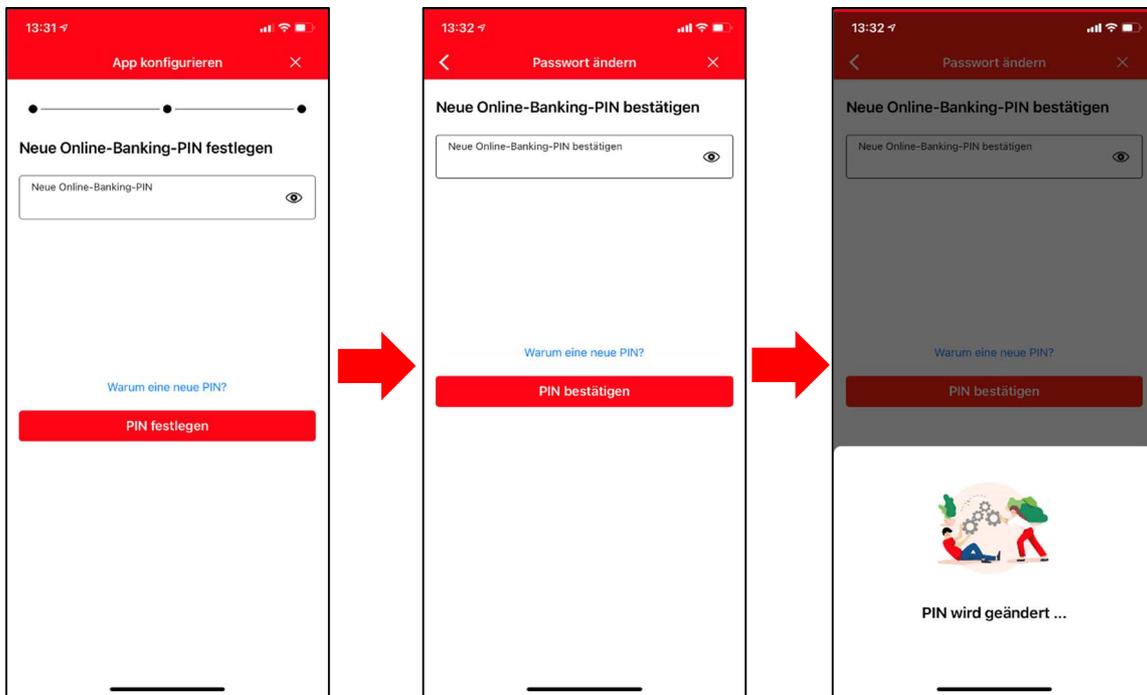
**3.** Scan the QR code from the registration letter with your camera.



**4.** On the following page, please confirm your identity and enter your online banking data. To do this, please use the login name or the legitimation ID and the initial password from your letter.



**6.** You will then be asked to set a new online banking PIN. Together with this PIN and your login name/identification ID, you can log in to the Sparkasse app or the Internet branch.



**7.** After you have successfully entered your online banking data and changed the PIN, the push-TAN connection is activated and your app is now ready for use.

